SmartDoc technologies

PNG Files missing in Published Adaptive Forms

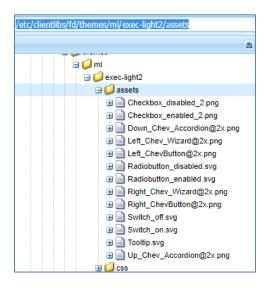
David Zhang, David.Zhang@nationwideappraisals.com

We published our adaptive forms but the images in the icons were missing. We can see the icon images in the Author instance and in the Publish instance, but they are not served up from the web server to the end user. Has anyone seen this before?

Hi David, Yes, I have seen this before. The PNG and SVG images for an Adaptive Form Theme do not get completely published. These assets must be manually moved to the IIS directory. Here is an example.

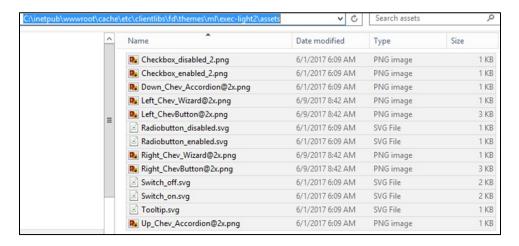
1. Our adaptive form theme has these PNG and SVG files in the assets folder of the theme.

/etc/clientlibs/fd/themes/ml/exec-light2/assets



2. I copied them from the assets folder and then pasted them in this IIS folder:

c:\inetpub\wwwroot\cache\etc\clientlibs\fd\themes\ml\exec-light2\assets



Once the physical files were there, the live forms worked fine.